

# Welcome to Zürich, Switzerland.

Zürich Tourismus  
Tourist Information  
Im Hauptbahnhof  
8001 Zurich  
Tel.: +41 (0)44 215 40 00  
E-Mail: [info@zuerich.com](mailto:info@zuerich.com)

Gordon Tours  
Mr. Matan Yuval  
Habarzel 1  
6971001 Tel Aviv - Yafo  
Israel

Zurich, 07.05.25

## Booking confirmation / invoice: 30162575

Dear Mr. Yuval,

Thank you for your booking. We are pleased to provide you with the following confirmation:

### Reformation in Zurich Tour

Language:	English	
Guide:	Yvonne Rimle	
Booking:	Tue 13.05.25 15:00 - 17:30 20 Person(s)	CHF 414.00
Meeting point:	Individual meeting point Stadthausquai	
Endpoint:	Individual endpoint Stadthausquai	
Additional information:	Contact on spot: Matthias Kort, +49-(0)-1757855697 Contact Busdriver: tba	

### Reformation in Zurich Tour

Language:	English	
Guide:	Regula Sager	
Booking:	Wed 14.05.25 08:45 - 10:00 20 Person(s)	CHF 351.00
Meeting point:	Individual meeting point Zurich, Stadthausquai	

Endpoint: Individual endpoint  
Zurich, Stadthausquai

Additional information: Contact on spot: tba  
25 passengers in each group with whispers.

### Reformation in Zurich Tour

Language: English

Guide: Yvonne Rimle

Booking: Wed 14.05.25 CHF 351.00  
08:45 - 10:00  
20 Person(s)

Meeting point: Individual meeting point  
Zurich, Stadthausquai

Endpoint: Individual endpoint  
Zurich, Stadthausquai

Additional information: Contact on spot: tba  
25 passengers in each group with whispers.

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<b>Total in CHF</b>	<b>CHF 1,116.00</b>
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Payment information:

**The amount of CHF 1,116.00 has been debited (credit card, TWINT or similar).**

We wish you already now a wonderful tour.

Yours sincerely

Zurich Tourism

Marc Domesle

VAT: CHE-105.846.358 MWST

8.10% Vat from CHF 1,116.00 = CHF 83.62

**General booking conditions:**

Guided tours that start or end outside the city area will be charged additionally. The price includes the time spent by the tour guides, including travelling to the start and end locations outside Zurich.

- Tours take place in all weathers.
- Insurance is the responsibility of the participants.
- Further questions and answers about our city tours can be found [here](#).

**Terms of payment**

Payment is made at the time of booking by TWINT, Mastercard, Visa, UnionPay or Postfinance. Cheques, vouchers, cash payments or similar are not accepted.

After booking, a payment link will be sent with a request for payment within 24 hours. If payment is not made on time, the booking will not be automatically cancelled, but we reserve the right to do so in individual cases.

Bank charges will be charged to the guest. VAT amounts to 8.1 % since 01.01.2024.

**Delays & waiting time**

The maximum waiting time is 30 minutes (without prior notification). Delays must be reported during telephone [opening hours](#) on +41 44 215 40 00.

Additional hours due to waiting times or delays will be charged separately. An extension is only possible in consultation with Zürich Tourism.

**Cancellations**

- Cancellations up to 14 days before service provision: free of charge
- 13 to 3 days before date of booking: CHF 20
- 2 days to 17:00 on the day before: 50% of the total price
- On the order date and in case of no-show: 100% of the total price

Cancellation and rebooking costs of partner institutions will be charged at 100%.

**Rebooking of start time, language, programme, service:**

- Free of charge up to 14 days before the order date
- 13 to 3 days before the assignment: CHF 10
- From 2 days before the order: no rebooking possible (the cancellation conditions according to the booking confirmation apply)

**Further provisions**

Orders are confirmed in writing by Zürich Tourism and are deemed to have been placed. Without a counter-report within 24 hours, the order confirmation is deemed to have been tacitly accepted. Further conditions: <https://www.zuerich.com/en/general-terms-and-conditions>