Form Details:

Ensure you select **Save As** if completing this form for a new customer.

Customer Name:

Integration Team Member:

StarTrack and/or Australia Post Accounts:

Current Warehouse Management System or integration method:

1. Integration Type

Please check the integration type being validated:

Direct Integration   Platform Partner Validation   Parcel Send Web UI with API Calls (Hybrid Model)

2. Partnership Agreement

If the integration is via a 3rd Party, Platform Partner or a combination of both, please confirm that the license agreement has been signed and returned for execution.

API License Agreement Signed: **Execution Date:** select date the agreement was executed:

Yes*   No

* field becomes mandatory if **Yes** is selected

Select the field and use the date picker

3. Label Type

Please check label type implemented:

Generating Own Labels   Generating Labels via API
Please ensure your workflow consumes a 'successful' createShipment API response before printing the label.

4. Product Features

Australia Post

Authority to Leave (ATL)   International
Safe Drop   On Demand
Allow Partial Delivery   Other/s - *please specify:*
Signature on Delivery
Dangerous Goods
Notifications and Tracking
Returns
SSCC Barcoding

StarTrack

Authority to Leave (ATL)
Signature on Delivery
Dangerous Goods
Notifications and Tracking
Returns
Transfers
SSCC Barcoding
Other/s - *please specify:*

Lodgement
Integration Validation

Please note: formatting issues
may arise if completing form in
an app other than Adobe Acrobat

5. Lodgement Plan

Describe the integration workflow and plan:

6. Consolidation

Is a process required to *consolidate freight onto a single consignment*?

*If **Yes**, please describe consolidation process:

Yes*

No

7. API Calls

Please select all API Calls implemented:

Create Shipment	Get Accounts	Get Order
Create Labels	Get Item Prices	Create Order Including Shipment
Get Labels	Get Shipments	Get Shipment Price
Update Item	Update Shipment	Calculate Estimated time of travel
Delete Item	Delete Shipment	Get Adhoc Pickups
Get Dangerous Goods Form	Validate Suburb	Create Adhoc Pickups
Create Order from Shipments	Track Items	Lookup Serviceability
Get Order Summary		

8. JSON Payloads

Please provide JSON payloads for each request response for your primary workflow and all secondary workflows.

9. Order Summary

Please check hard-copy Order Summary implemented:

Generating Own

Generating via API

10. Address Validation

Describe the method and tools used to validate addresses:

Please note: formatting issues
may arise if completing form in
an app other than Adobe Acrobat

11. Error Handling

Describe the error handling methods applied to the integration. The intent of this section is to ensure that sufficient error handling is implemented to capture the error and provide sufficient information about the error in order for the relevant parties to troubleshoot the issue. This should include information provided back to the end user (error messages need to contain sufficient information to enable further investigation).

Describe the process to troubleshoot errors – including who is responsible:

Please check your solution:

Allows recovery after the 55 seconds, no response or timeout response received.

Can interpret error messages returned by our Shipping & Tracking APIs and translates into meaningful (plain English) error messages to the end user.

Provides the end user with an interface or process which allows the end user to recover shipment/manifest information without the need for complex processes or access to the underlying code.

Internal errors which respond to the particulars of the customised solution result on error messages which point the end user to contact their IT Department or consultation with their Business for support

12. Basket Size

Shipments that are created throughout the course of the day are stored in a basket. At any point in time, a maximum number of 10,000 items can be stored in this 'basket'. Items are cleared from the basket after you include the item/shipment into an order.

Please check your solution:

Leverages the update and/or delete shipment call(s) to ensure effective management of this basket.

Can interpret the error message that will be returned when you exceed the basket size.